

Contact your Hartford Sales Representative for more information on the types of technology services covered by the FailSafe™ suite of products.

This document is just a general overview of the types of accounts written under the FailSafe™ program. Read the policy to determine what coverage is actually granted.

Sample of accounts written under the FailSafe™ program:

- Software provider that enables electronic management of documents
- Consulting firm that specializes in the implementation and customization of Customer Relationship Management(CRM) software
- An Application Service Provider (ASP) that provides its customers access to their sales and CRM software
- A company that provides administrative management software solutions to foreign postal services
- A company that develops software and puts together interactive electronic kiosks that can be used by customers at the point of sale to obtain specific product information and demonstrations
- A web-based content management/provider-- they make content (e.g. music, video, e-books, etc.) available via the web on behalf of the owner/licensee and provide the software to facilitate the download, collection of payment, record keeping and payment of royalties
- A company that develops software that is used in the design and development of content for use on websites
- A company that sells a software program that allows the user to gather information from disparate corporate systems (CRM, Accounting, etc.) and combine the desired data in a single medium for viewing over the web

FailSafe™ is a suite of professional liability policies designed for technology companies, **especially small and mid-sized technology companies.**

robust coverage

FailSafe™ TERA is a technology liability policy including specified E&O, content, personal injury and security coverages.

monoline E&O

FailSafe™ GIGA is a monoline E&O policy including breach of warranty coverage.

a coverage part

FailSafe™ MEGA is an E&O coverage part designed exclusively for The Hartford's small business insurance package, SPECTRUM.



For full details on coverage and eligibility, contact your Hartford Sales Representative.